

Easterling, Deborah

229757

From: Easterling, Deborah
Sent: Monday, May 16, 2011 12:46 PM
To: 'GREGORY LAWSON'
Subject: RE: Letter of Protest for Docket # 2011-47-WS

Dear Mr. Lawson:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: GREGORY LAWSON [<mailto:gregorylawson@bellsouth.net>]
Sent: Thursday, May 12, 2011 11:00 PM
To: Contact
Subject: Letter of Protest for Docket # 2011-47-WS

Please find attached a letter of protest for Carolina Water Service rate increase.

RECEIVED
PSC SC
MAIL / DNS



* Required Fields

Date: * May 16, 2011

Letter of Protest
in Docket * 2011 - 47 - WS

Print

Email

Protestant Information:

Name * Gregory E. Lawson

Mailing Address * 311 Shakerag Road

City, State Zip * Aiken, SC 29803 Phone * 803-649-9638

E-mail gregorylawson@bellsouth.net

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a residential customer receiving water from Carolina Water Services. This increase will affect my water bill.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

I do not deny any business an increase in their charges based on increasing costs to provide a service or product but I find it hard to justify an increase of 80% in my water bill. The informational letter sent out by Carolina Water Services cited that operation and maintenance expenses have increased from 2005 to 2011 an average of nearly 3% per year for a total of 14%. If the cost of providing and maintaining service has increased 14% then why is the rate increase 80%? The letter goes on to state the proposed increase represents a 43% increase for the average customer. My math indicates that a proposed increase in the base unit price to \$19.87 per unit from the current rate of \$11.09 per unit is a 79% increase not 43%.

I not only am opposed to such an outrageous increase but I am opposed to the fact that the company misrepresented their justification for the increase by publishing a letter to their customers that is not written in layman terms or organized so the average citizen can unravel what it is saying.

3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? *
(This section should be completed.)

No.